



Foreword

I am delighted to present this resource which has been developed to support continued quality improvement in residential care services for older people. This resource builds on the principles of the Teaghlach model and the National Person Centred Care Programme and other national quality initiatives. Its development was funded by the HSE Innovation Fund and Atlantic Philanthropies and its intention is to encourage innovation and an improved experience of living and working in all public and private residential care settings.

The HSE would like to thank Professor Brendan McCormack from Ulster University and Rodd Bond and Dr. Lucia Carragher from Dundalk Institute of Technology for their vision, commitment and knowledge in developing this resource and to the Reference Group for sharing their expertise in reviewing the materials. I would also like to thank Atlantic Philanthropies and the Hospice Friendly Hospitals programme for their generous support of this initiative. I would also like to acknowledge Culture Change Champions Steve Shields, LaVrene Norton, and David Slack whose inspiration and continued support have helped drive the vision, which supports this initiative.

I hope this resource will act as a source of inspiration and guidance for those involved in making residential care a place where older people can continue to grow and flourish.

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